

Issue Date: 10.05.2018 Issue : 1	<b>Aircraft Charter</b>	<b>General Data Protection Privacy Notice Page 1 of 2</b>
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## **General Data Protection Privacy Notice**

Aircraft Charter will be what's known as the 'Controller' of the personal data you provide to us. We only collect basic personal data about you which does not include any special types of information or location based information. This does however include name, address, email, phone number.

### **Why we need your data**

We need to know your basic personal data in order to provide you with on-going organisational updates and funding information and analysis services in line with this overall contract. We will not collect any personal data from you we do not need in order to provide and oversee this service to you.

### **What we do with your data**

All the personal data we process is processed by our staff in the UK however for the purposes of IT hosting and maintenance this information is located on servers within the European Union. No 3rd parties have access to your personal data unless the law allows them to do so.

We have a Data Protection regime in place to oversee the effective and secure processing of your personal data. More information on this framework can be found on our website.

### **How long we keep your data**

We are required under UK tax law to keep your basic personal data (name, address, contact details) for a minimum of 4 years after which time it will be destroyed. Your information we use for business purposes only and will be kept with us until you notify us that you no longer wish to receive this information.

Issue Date: 10.05.2018 Issue : 1	<b>Aircraft Charter</b>	<b>General Data Protection Privacy Notice Page 2 of 2</b>
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### **What we would also like to do with your data**

We would however like to use your name and email address to inform you of our future products. This information is not shared with third purposes and you can unsubscribe at any time via phone, email or our website.

### **What are your rights?**

If at any point you believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact us to have the matter investigated. Email:- [sales@aircraftcharter.com](mailto:sales@aircraftcharter.com)

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office <https://ico.org.uk/>